

IAEA
Vienna International Center
Wagramer Straße 5
1220 WIEN

Vienna, 22. März 2019

Booking confirmation for Mr. Raymond Yapp Tze Loong
Confirmation number 6822869

Dear Mr. Yapp Tze Loong,

Thank you for your reservation at our ARCOTEL Kaiserwasser. We are pleased to confirm you following reservation:

Date

Arrival: Sunday, 07. April 2019
Departure: Thursday, 11. April 2019

Services

	Room/ category	Rate per room	Breakfast
1	Comfort room for single use	EUR 147,00	included

The above-mentioned rates are per room and per night, including all service charges and taxes.

In the case of a higher V.A.T. and / or a local city / bed tax until the date of arrival the rates will change accordingly. The hotel is entitled to charge the difference resulting from a higher V.A.T. and / or an additional local city / bed tax.

Guarantee

Your room is guaranteed until 6.00 p.m. on arrival day. In order to guarantee your reservation, we would need your credit card details. Kindly transmit us your personal credit card number and expiry date. If we should not receive a credit card or if the credit card number provided is invalid, we reserve the right to cancel the reservation after 6.00 p.m.

Payment

Payment will be in cash, by credit card or ATM card on departure

Cancellation

A free of charge cancellation is possible until 6.00 p.m. of the agreed arrival date. For late cancellations and in the case of "no show" we will have to charge 95% of the first night. All cancellations have to be in writing.

Do not hesitate to contact us if you need any further information.

(T | +43 1 224 24 200, F | +43 1 224 24- 710, E | reservation.vienna@arcotelhotels.com)

We are looking forward to welcoming you at our Hotel.

Best regards
ARCOTEL Kaiserwasser

KATRIN MAIERHOFER
Reservations

Mr. Yapp Tze Loong
Arrival Sunday, 07. April 2019
Confirmation number 6822869

GUARANTEE STATEMENT

Credit card number: _____

Expiry date: _____

Credit card holder: _____

Signature: _____

Date: _____

With filling out this form you agree with the conditions and the fees, which are related to the rate.

Date/ Signature/ Company stamp

Additional services and information

Arrival by car or by public transportation

Please find detailed directions to our hotel [here](#).

We offer an underground car park with 121 parking spaces. The daily rate is EUR 24.00 per parking space. The rate per hour is EUR 3.50.

Transfer from the airport Wien-Schwechat

Take the public bus of the Vienna Airport Lines to the ARCOTEL Kaiserwasser – the bus stop is directly in front of the hotel. One-way fare: EUR 8.00.

We are pleased to reserve a personal taxi for you:

Starting from EUR 45.00 per taxi from our Hotel to airport Wien-Schwechat.

Starting from EUR 45.00 per taxi from airport Wien-Schwechat to our Hotel.

Spa & fitness room

With its magnificent view of the Danube River and the skyline of Vienna, the generous Spa & fitness room on the 5th floor ensures recreation and relaxation: themed shower, steam bath, sauna and top-modern fitness equipment included. Additionally, the *Power Plate* offers a full body work-out.

Wi-Fi | Internet

We offer our guests Wi-Fi Internet access free of charge in the entire public area and guest rooms as well as meeting rooms.

Additionally, our guests can use the Business Corner free of charge.

check in | check out

Kindly note that check in time is at 2.00 p.m. and check out time at 12.00 noon.

Upon arrival, we kindly ask for your credit card details or a cash deposit to guarantee any extra costs during your stay.

Bar

Mixed, shaken and stirred drinks: The U-ONE Bar is the perfect place for telling stories and exchanging experiences from all over the world.

Opening hours: Monday – Sunday from 10.00 a.m. to 1.00 a.m.

Restaurant

Whether you are in the Restaurant UNO or on its terrace with a view of the Kaiserwasser: Our chef de cuisine creates traditional Viennese and international dishes for our guests.

Opening hours

Breakfast	06.30 a.m. to 10.00 a.m.
Late riser breakfast	06.30 a.m. to 11.00 a.m. (Saturday and Sunday)
Lunch	12.00 noon to 2.00 p.m. (Monday to Friday)
Dinner	06.00 p.m. to 10.00 p.m.

Leisure time

Shopping and sightseeing at its best! Be it by underground, taxi or exclusive limousine: in a few minutes, you are in Vienna's centre! Kärntner Straße, Graben and famous Mariahilfer Straße are, so to speak, just around the corner.

Front Office

Our team will be pleased to inform you about sightseeing, city trips and current events in Vienna.

Give Bees A Chance!

ARCOTEL Hotels is helping to save bees and needs the help of its guests. Travellers who stay at an ARCOTEL Hotel for at least 2 nights can opt not to have their rooms cleaned. In return ARCOTEL Hotels will donate a lump sum to local bee projects. Further information about „Give Bees A Chance“ and the supported projects is available [here](#).

General terms and conditions

Here you will find the [general terms and conditions](#) of Hotel Kaiserwasser GmbH.